

Local Government  
**OMBUDSMAN**

22 December 2016

Mr Robin Smith  
15 Grosvenor Drive  
WHITLEY BAY  
NE26 2JP

Your ref:

Our ref: 16 013 065

(Please quote our reference when contacting us  
and, if using email, put the number in the email subject line)

**If telephoning please contact: 0330 403 4647**

**email address: S.Gill@coinweb.lgo.org.uk**

Dear Mr Smith

**Complaint against North Tyneside Metropolitan Borough Council**

The Ombudsman has asked me to assess your complaint to see if it is about a matter we can and should investigate. Please note I have not looked at your complaint about the content of information released to you under the Freedom of Information Act. As discussed you will need to complete the Council's complaints process on this point before coming to the Ombudsman.

Based on the information I currently have about the park, which includes our telephone conversation, the papers you sent me and information from the Council; my current view is that we should not investigate your complaint. The enclosed draft decision explains how and why I have reached this view.

Before I make a final decision, I would welcome your comments on what I say in the draft decision. It is helpful if, when commenting, you refer to specific paragraph numbers from the draft decision. If there is any relevant evidence that I have not seen which you wish to send me please do so. Please also take this opportunity to point out any factual errors in the draft decision.

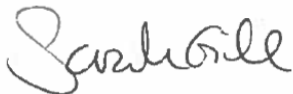
If you do wish to comment on the draft decision, please ensure that I receive your response (by email, letter or telephone) by 6 January. If I have heard nothing by then, I will make a formal decision not to investigate your complaint for the reasons explained in the draft decision. If you need more time to comment, please explain why this is and I will consider your request.

You will see that I have referred to you as Mr X. This is because we have a commitment to publish all of our decisions on our website if possible. If you consider that publication of the decision will

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Coventry  
CV4 0EH        **0300 061 0614**

identify you, please explain why this is and we will consider whether to make an exception to our normal policy.

Yours sincerely

A handwritten signature in black ink that reads "Sarah Gill". The signature is written in a cursive style with a large initial 'S' and a long, sweeping tail.

Sarah Gill  
Investigator