

Which body (council, authority or care provider) are you complaining about?

	North Tyneside Council
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Have you complained to the body already? Usually, you should have completed all stages of the body's complaints process before we can look at your complaint.

	Yes
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Please say when you complained to the body. (We will need to see the letter from the body that confirms you have completed their complaints procedure – you will have the opportunity to upload this at the end of the form.)

	If you don't have your letter and can't remember when you complained, put 'don't know' in the box
	24 August 2015 to 29 November 2016

What do you think the body did wrong?

	Please explain briefly what your complaint is about, including dates of any incidents and names of any officers or staff of the body complained about, if known. Please also explain why you are not happy with the response from the body concerned.
	The complaint was about the (poor) Management of Marden Quarry Park in North Tyneside. The complaint had 15 related topics when first submitted.

How has this affected you?

	Please explain briefly what impact the problems you've described above have had on you.
	For example, has the body concerned failed to provide you with a service or a benefit you are entitled to?
	Was there a delay before you got the service or benefit? Have you suffered a financial loss? Have you been put to a lot of trouble or inconvenience?
	I have gone to a great deal of trouble trying to get improvements to aspects of the local park's management by North Tyneside Council (NTC) with an unsatisfactory outcome. NTC have refused to proceed to Stage 3 of its procedure on the grounds that I have not been specific about my requirement for remedial action. Statements in documents I have received from NTC as a result of Freedom of Information requests reveal malicious untrue statements about me that have been circulated widely among responsible council officers by one particular officer.

What do you think the body should do to put things right?

	NTC should provide clearly stated proposals for remedial action to overcome the results of poor management of the park over the years. The council officer responsible for circulating malicious untrue statements about me should provide in writing a full explanation of why she made the statements and an apology to me.
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	Please note that I am seeking redress about the behaviour of the council officer through NTC's Chief Executive following the receipt of the FOI documents that were obtained in connection with the poor management.
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More help

	If anything makes it difficult for you to use our service, for example if English is not your first language or you have a disability please use the text area below to tell us how we can help you.
	If you do not require any more help, please leave this box blank.

Name

Title	Mr
First Name	Robin
Surname	Smith

Your Address

House number/name	█
Address line 2	██████████
Address Line 3	
Town	██████████
County	██████████
Post code	██████████
Email Address	████████████████████

Contact Details

Daytime Contact Phone Number	██████████
Evening Tel No.	██████████

If you want to upload a file in support of your complaint you can do so below

	We have a maximum file size: 8 MB
	File Types Allowed: txt;pdf;doc;docx;ppt;xls;xlsx;wav;mp3;jpg;gif;tiff
	If the file you have to send will amount to more than this size, please do not attempt to send it, as your email may be rejected (you will get a message if this happens).
	Please do not send any other documents at this stage. This form will only accept one attachment. We will discuss with you what other documents we need to see.
File 1	Letter29Nov2016.pdf

How did you find out about the Local Government Ombudsman?

	Internet website
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